

Third-Party Distribution Q1 2026 Newsletter



Updates

- The HTE Extract is now retired. Partners who were receiving this should now be using the Property Content file
- We have extended the deadline for deactivation of XML services until the end of June 2026. We will continue our work with XML partners to fully transition to JSON in the coming months
- We will begin to move from Basic to Bearer authentication via JSON Web Tokens (JWT)



Trending Issue - Shop 404s

"404 - Not Found" errors are typically due to invalid propCodes. The value provided is either not enabled for distribution or is not in a valid status.

If using the Content API

- Please use the latest Content response only
- If a property is no longer returning in the response, that means it is not enabled for shopping

If using the GMP file

- Enabled field should be Yes or Yes+++
- Open Status field should be Open or Open+++



Tips and Reminders

- Please follow the instructions on our [Production Support](#) page to report errors. Contacting the wrong team could delay resolving your issue
- Our [Commonly Asked Questions](#) page may have answers
- Common errors and their cause can be found in our [Error Reference Guide](#)